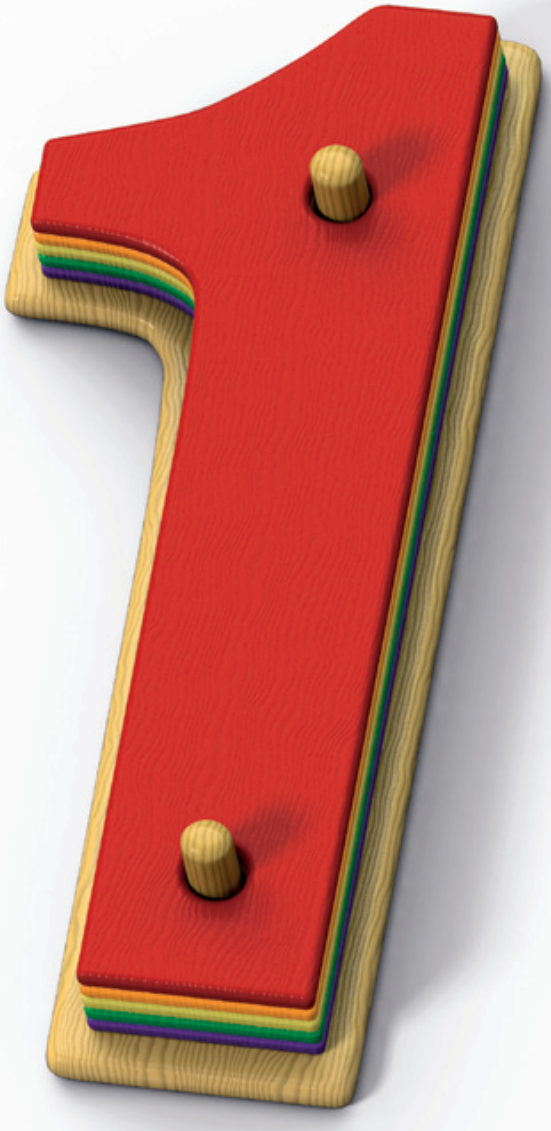
BT Business One Plan

One discounted bill for your communication costs



Bringing it all together BT

Bill for this, bill for that, bill for everything else, aren't you tired of lots of different bills for your communications?

BT Business One Plan[1] makes paying bills as simple as child's play because, however much you spend, you pay for it all on one single bill: landline calls, broadband, mobile calls or any of the other BT products and services covered by One Plan.

To benefit from this easy way to pay all you have to do is agree with us what you think all your communication costs will be per annum and commit to it. You can spend your commitment however you want; lots of mobile calls one month, lots of landline calls or conference calls the next. It really is up to you.

You can add or change at any time the products you are using to contribute toward your spend.

While if you feel that the extra services you need could mean you end up spending more with us, all we ask is that your contract period begins again. This is to make sure you don't lose out on getting the full discount on any of your extra spending.

The higher your annual commitment the cheaper your individual calls may become. It works on a tier system that uses an economy of scale pricing structure. If you spend your yearly commitment we'll reward you with an extra 5% off at the end of the year.[2]

Reconciliation fees may apply if you do not reach your yearly commitment, but with the flexibility and the services available to you we think you'll find it relatively easy to avoid having to pay for any shortcomings.

The rest is even easier than one, two, three!
It's just one plan.

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One capped price for UK landline calls (5p[3] maximum)

Any call up to an hour will cost you no more than 5p from any of your nominated fixed landlines.

One capped price for calls to most UK Mobiles[4] (20p maximum)

Any call up to an hour will cost you no more than 20p from any of your nominated fixed landlines.

One great unlimited deal with BT Mobile Talk Time

You can have unlimited mobile calls between your employees on their business mobiles to prevent costs spiralling out of control. You can also get three months mobile line rental credited to your account[5].

One big value package with BT Business Total Broadband[6]

Choose any of our broadband plans and it will contribute, along with any VoIP and VAS services, toward your communication spend.

One big saving of line rental

Receive a monthly 4.6%[7] discount on your fixed line rental.

One simple way to cap your international calls[8]

The cost of any call of up to an hour has been capped. The cost of the capped call depends on the country you are calling. 10p to the USA, 15p to many European countries, 20p to the Pacific Rim, China, Russia, South Korea and Taiwan and 50p to India, Pakistan and Bangladesh. All from your fixed landlines (3p set-up fee applies, this is included in the capped price).

One number to support your needs

A single point of contact to provide you with all the information and support you need to get the best out of our service.

One premium support package at no extra cost

BT Assurance Plus is an enhanced 24/7 service contract that saves you £9 per line per quarter.

One switch maintenance service

We give value for money support for any product, BT or non-BT telephony systems, and all contribute to your minimum spend criteria.

One provider for your landline, mobile, broadband and ICT needs

This means you get one bill, at one time with one number for all your queries.

One bill, payment and analysis tool[9]

The One Plan way to easing the time and effort you need to put into managing your communication needs.

One virtual meeting room

The BT MeetMe[10] audio conferencing allows up to 40 participants to join a call and all call costs incurred count towards your minimum spend.

One reward (5%)[2] available across all your spend

Including switch maintenance and BT MeetMe conferencing! You set how much you think you'll spend, we give you a 5% discount if you spend that amount.

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1 UK landline to UK landline

		Pence per minute	Set-up fee	Price cap inclusive of set-up fee (maximum charge for up to 60 minutes)
Annual commitment	£500	2.6p	2p	5p
	£5,000	2.5p	2p	5p
	£30,000	2.4p	2p	5p
	£100,000	2.3p	2p	5p
	£200,000	2.2p	2p	5p
	£400,000	2.1p	2p	5p

1 UK landline to most UK mobiles

		Pence per minute (up to price cap)	Set-up fee	Price cap inclusive of set-up fee (maximum charge for up to 60 minutes)
Annual commitment	£500	10p	7p	20p
	£5,000	9.9p	7p	20p
	£30,000	9.8p	7p	20p
	£100,000	9.7p	7p	20p
	£200,000	9.6p	7p	20p
	£400,000	9.5p	7p	20p

Price of landline calls to UK mobiles if you don't take up the fixed to mobile cap	O_2	T Mobile	Orange	Vodafone
Day	8.85p	9.95p	9.55p	10.49p
Evening	8.15p	8.72p	8.33p	7.18p
Weekend	6.77p	8.65p	7.66p	6.90p

1 Landline international call rates

There are special capped rates for calls to all four corners of the globe, some examples are shown in the table below. For full details please contact your Account Manager.

		Per minute (up to cap)	Set-up fee	Capped rate (inclusive of set-up fee)
USA	£500	3p	3p	10p
	£5,000	2.9p		
	£30,000	2.8p		
	£100,000	2.7p		
	£200,000	2.6p		
	£400,000	2.5p		
France, Germany, Italy, Netherlands, Spain and Switzerland	£500	4p	3p	15p
	£5,000	3.9p		
	£30,000	3.8p		
	£100,000	3.7p		
	£200,000	3.6p		
	£400,000	3.5p		
China, Russia, South Korea and Taiwan	£500	10p	3p	20p
	£5,000	9.9p		
	£30,000	9.8p		
	£100,000	9.7p		
	£200,000	9.6p		
	£400,000	9.5p		
Bangladesh, India and Pakistan	Capped all tiers	20p	3p	50p

Calls and lines	BT Broadband	BT Mobile Service taken with any of the following services or tariffs:
PSTN Access Line	BT Business Total Broadband Option 1	BT Business Standard
ISDN (ISDN2, ISDN30)	BT Business Total Broadband Option 2	Business Circle VPN
Business Highway	BT Business Total Broadband Option 3	Business Circle IA
Featureline	BT Business Broadband Network	Business Circle Fixed Link
Featureline Compact	BT Business Broadband Network Premium	Business Circle Complete VPN
Featureline Corporate	BT Business Broadband Advanced (SDSL)	Business Circle Complete IA
		BT Talk Time[11]
		BlackBerry Internet Services (BIS)
		BlackBerry Enterprise Services (BES)
		BT Office Anywhere®
		BT Fusion
		BT Mobile Direct[11]

BT Business One Plan is available on a minimum 24 month contract. Your commitment to spend must include two services. One must come from the 'calls and lines' column and one from the BT Broadband or BT Mobile columns in the table above.

For more information, or to place an order contact:

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All BT sales and marketing activity is conducted ethically following the BT Code of Practice on Sales and Marketing. To view or order a copy of the Code, please visit www.bt.com/codeofpractice or call 152 (business customers) or 150 (consumer customers).

Terms and Conditions

1. Opt-in required. Annual minimum spend of £500 plus and reconciliation fees apply. Minimum 24 month term. Requires commitment to 2 core products including a fixed line product. Conditions apply. See www.bt.com/oneplan 2. The reward is based on your eligible spend and certain levels of spend being reached. See www.bt.com/oneplan for details. Reconciliation fees apply. 3. Applies to 01, 02 and 03 calls. Pence per minute rate applies after 60 minutes. Set-up fees, fair use policy and conditions apply. 4. Applies to calls to the 4 main Mobile Operators only. Different rates may apply where numbers have been ported from other mobile networks. Opt-in required. Fair use policy, call set-up fees and conditions apply. 5. 24 month contract required for BT OnePlan/BT Business Total Broadband and BT Talk Time/BT Business Circle Complete. Includes BT Fusion/Blackberry/BIS/Office Anywhere/100 MB Data Option line rental if purchased as a bolt on. Office Anywhere VoIP/Email add ons not included. Credit will apply to last 3 mobile bills. Terms and conditions apply. See www2.bt.com/static/i/btretail/panretail/terms/index.html 6. BT Business Total Broadband requires BT line/similar and is subject to availability, minimum term and conditions. See www.bt.com/business/broadband for details.7. BT Business One Plan customers receive a monthly bill credit on eligible lines of 4.6%. Applies to PTSN, ISDN2e, ISDN30e, ISDN30 DASS, Featureline, Featureline Compact and Featureline Corporate (not bespoke). 8. Opt-in required. Landline calls only. Annual minimum spend and reconciliation fees apply. 3p set-up fee applies below the cap. Call restrictions, Fair Use policy and Conditions apply. 9. Opt-in required. Limited to one report per site per month. Report covers maximum 50 telephone lines only. £500 tier get reports for 6 months, other tiers for the duration of their contract. Conditions apply. 10. New MeetMe customers' call charges incurred less than one month before the spend measurement date may not contribute to that year's committed spend. If this occurs it will contribute to following year's spend. Conditions apply. 11. BT Talk Time contracts signed prior to 12th March 2007 are not compatible with BT Business One Plan. Mobile Direct contracts signed after 1st April 2008 are not compatible with BT Business One Plan.

Offices Worldwide

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