

BT Business One Plan Plus

Lets colleagues talk to one another at no extra charge



BT Business One Plan Plus is a new service that is based on the original BT Business One Plan. It is a cost-effective service that allows you to put all your communication costs on one simple discounted bill.

This new service allows calls between colleagues to be made at no additional cost.¹ Whether you're on a mobile, sitting at your desk or using VoIP technology to make a call there's no cost if the phone being used has been registered on the service.

You must take a 24 month contract, make an annual minimum spend commitment² and your calls can last

no longer than an hour. Remember though, reconciliation fees may apply if you don't spend your yearly commitment. There's also a fair usage policy that applies to all the services you use on One Plan Plus.

Wherever you are and with whatever technology you have available you can talk at a reduced cost with BT Business One Plan Plus. It's another great addition to an already outstanding list of services provided by BT.

One business saving you can't afford to miss

However much you spend on services covered by One Plan Plus, whether they be calls or other BT products and services, you'll pay for them on one single bill. Plus you'll get discount rates on all external calls, internal company calls to UK sites at no additional cost and make savings on broadband connections and mobile usage too.

All you need to do to sign up is work out what you're likely to spend in a year and agree to pay this. If you need assistance with your calculation, our consultants will be glad to help you establish what you can expect to spend. You can spend your commitment however you want – lots of mobile calls

one month, lots of landline calls or conference calls the next. Broadband and maintenance can also be part of your spend.

You can add or change the products you're using at any time to contribute toward your spend. However if you should want to change your contract terms, like moving to a higher tier for lower pence per minute rates, you'll need to start a new contract. The higher your annual commitment the cheaper your individual calls may become. And what's more, at the end of the year we'll give you 5%³ back if you reach your committed spend.

Why BT Business One Plan Plus is the best way to pay for your communications

1

One price for any call to any work colleague.

Zero pence. As all internal business calls are inclusive. Whether between mobile, landline or VoIP phones.

1

One capped price for UK landline calls (5p⁴ max.)

Any call up to an hour costs no more than 5p from nominated fixed landlines.

1

One capped price for calls to most UK Mobiles⁵ (20p max.)

Any call up to an hour costs no more than 20p from nominated fixed landlines.

1

One great unlimited deal with BT Mobile Talk Time

Unlimited mobile calls between colleagues to keep costs down. You also get three months' mobile line rental credited to you.⁶

1

One great value BT Business Total Broadband⁷

Any broadband VoIP and any Value Added Services contribute toward your spend.

1

One Plan Plus mobile service

BT Business Mobile Broadband⁸ qualifies.

1

One big saving on line rental

Receive a monthly 5%⁹ discount on your fixed line rental.



One bill, payment and analysis tool¹⁰

The One Plan Plus way to easing the time and effort you need to put into managing your communication needs.



One simple way to cap your international calls¹¹

Calls are capped up to one hour from nominated landlines. Examples of costs per country are: USA 10p. Most European countries 15p. Pacific Rim, China, Russia, South Korea and Taiwan 20p. India, Pakistan and Bangladesh 50p. (3p set-up fee applies and is included in the capped price).



One premium support package at no extra cost

BT Assurance Plus is an enhanced 24/7 service contract. Saves £9 per line per quarter.



One switch maintenance service

Value for money support on any service; BT or non-BT telephony systems. All contribute to your minimum spend criteria.



One virtual meeting room

The BT MeetMe¹² audio conferencing allows up to 40 participants to join a call. All call costs incurred count towards your minimum spend.



One provider for your communication needs

One bill, at one time with one single point of contact for all your queries.



One big reward (5%) from BT Business One Plan Plus

You set how much you think you'll spend, we give you a 5% discount if you spend that amount. Includes switch maintenance and BT MeetMe conferencing! To get the most from One Plan Plus visit www.bt.com/business/valueadd

1 UK landline to UK landline

		Pence per minute	Set-up fee	Price cap inclusive of set-up fee (maximum charge for up to 60 minutes)
Annual commitment	£500	2.6p	2p	5p
	£5,000	2.5p	2p	5p
	£30,000	2.4p	2p	5p
	£100,000	2.3p	2p	5p
	£200,000	2.2p	2p	5p
	£400,000	2.1p	2p	5p

1 UK landline to most UK mobiles

		Pence per minute (up to price cap)	Set-up fee	Price cap inclusive of set-up fee (maximum charge for up to 60 minutes)
Annual commitment	£500	10p	7p	20p
	£5,000	9.9p	7p	20p
	£30,000	9.8p	7p	20p
	£100,000	9.7p	7p	20p
	£200,000	9.6p	7p	20p
	£400,000	9.5p	7p	20p

Price of landline calls to UK mobiles if you don't take up the fixed to mobile cap

	O ₂	T Mobile	Orange	Vodafone
Day	8.85p	9.95p	9.55p	10.49p
Evening	8.15p	8.72p	8.33p	7.18p
Weekend	6.77p	8.65p	7.66p	6.90p

1 Landline international call rates

There are special capped rates for calls to all four corners of the globe, some examples are shown in the table below. For full details please contact your Account Manager.

		Per minute (up to cap)	Set-up fee	Capped rate (inclusive of set-up fee)
USA	£500	3p	3p	10p
	£5,000	2.9p		
	£30,000	2.8p		
	£100,000	2.7p		
	£200,000	2.6p		
	£400,000	2.5p		
France, Germany, Italy, Netherlands, Spain and Switzerland	£500	4p	3p	15p
	£5,000	3.9p		
	£30,000	3.8p		
	£100,000	3.7p		
	£200,000	3.6p		
	£400,000	3.5p		
China, Russia, South Korea and Taiwan	£500	10p	3p	20p
	£5,000	9.9p		
	£30,000	9.8p		
	£100,000	9.7p		
	£200,000	9.6p		
	£400,000	9.5p		
Bangladesh, India and Pakistan	Capped all tiers	20p	3p	50p

For more information, or to place an order contact:

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All BT sales and marketing activity is conducted ethically following the BT Code of Practice on Sales and Marketing. To view or order a copy of the Code, please visit www.bt.com/codeofpractice or call 152 (business customers) or 150 (consumer customers).

Terms and Conditions

1. New BT Business One Plan Plus customers with up to 100 BT Access line only. All telephony accounts must be recorded on the inventory. Intra-business inclusive calls within the UK to listed accounts apply to first hour only; thereafter standard BT Business One Plan rates apply. Excludes roaming. Additional charge of 50p per mobile per month applies to all mobile connections (except for customers taking up special offer). Conditions, exclusions, and fair use policy apply. See www.bt broadbandoffice.com/phone-services/phone-lines-and-calling-plans/calling-plans for details. 2. Opt-in required. Annual minimum spend of £500 plus and reconciliation fees apply. Minimum 24 month term. Requires commitment to 2 core products including a fixed line product. Conditions apply. See www.bt broadbandoffice.com/phone-services/phone-lines-and-calling-plans/calling-plans. 3. The reward is based on your eligible spend and certain levels of spend being reached. See www.bt.com/oneplan for details. Reconciliation fees apply. 4. Applies to 01, 02 and 03 calls. Pence per minute rate applies after 60 minutes. Set-up fees, fair use policy and conditions apply. 5. Opt-in required. Set up fee applies below the cap. Calls to certain mobile operators excluded. See www.bt broadbandoffice.com/phone-services/phone-lines-and-calling-plans/calling-plans for details. Fair Use Policy and conditions apply. 6. Open to New/existing BT One Plan/ BT Business Total Broadband customers. New BT Business Mobile 24 month contract required. Office Anywhere VoIP/Email add-ons not included. Credit will apply to last 3 months' mobile line rental charges. Terms and conditions apply. See www2.bt.com/static/i/btetail/panretail/terms/index.html. 7. BT Business Total Broadband requires BT line/similar and is subject to availability, minimum term and conditions. See www.bt.com/business/broadband for details. 8. Minimum 12 month term – 18 and 24 month options available. Huawei E270 USB Dongle included with 24 month term, £60 with 18 month term and £120 with 12 month term. HSDPA only available in selected areas, see www.bt.com/mobilebroadband for details. Minimum computer specifications required. Not Mac compatible. Conditions apply, see www.bt broadbandoffice.com/products/terms_and_conditions for details. 9. BT Business One Plan customers receive a monthly bill credit on eligible lines of 5%. Applies to PTSN, ISDN2e, ISDN30e, ISDN30 DASS, Featureline, Featureline Compact and Featureline Corporate (not bespoke). 10. Opt-in required. Limited to one report per site per month. Report covers maximum 50 telephone lines only. £500 tier get reports for six months, other tiers for the duration of their contract. Conditions apply. 11. Opt-in required. Landline calls only. Annual minimum spend and reconciliation fees apply. Set-up fee applies below the cap. Call restrictions, Fair Use policy and Conditions apply. 12. New MeetMe customers' call charges incurred less than one month before the spend measurement date may not contribute to that year's committed spend. If this occurs it will contribute to following year's spend. Conditions apply.

Offices Worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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Bringing it all together 